

## **Privacy and Cookies policy**

Home Decisions Ltd privacy policy explains how and why we collect and use personal information when you use this website. We will only use the information that we collect about you lawfully (in accordance with the Data Protection Act 1998).

### **What we collect**

Home Decisions Ltd needs to collect necessary data to be able to complete your order and to provide the best possible service. When completing an order with us, either a free sample or a paid order, we will take your name, billing address, contact telephone number, email address and a separate delivery address where applicable. Payment details are also taken for orders where payment is needed.

### **How we use your personal data**

Home Decisions Ltd uses the data we collect to provide you with the goods you have ordered and the best possible service. Your name is taken so we can address our postal or electronic communications to you. Your contact phone number and email address are taken so we can contact you if there are any problems regarding your order and so we can send you updates and notifications regarding your order. Your billing address is taken so we can validate your payment details and a delivery address is taken so your delivery can be sent to the address that best suits you.

### **Why we share personal data**

We share your personal data as necessary to complete any transaction or provide any product you have requested or authorised. This data is shared with suppliers and couriers working on our behalf. It is also used when required by law or to respond to legal process, to protect our customers and to protect the rights or property of Home Decisions Ltd. Access to your personal data is limited to information needed to perform these functions and may not be used for other purposes. Furthermore, all personal information is processed in accordance with this Privacy Notice and as permitted by applicable data protection laws.

### **Security**

We take the security of your personal information very seriously. When you submit your credit card details to us, we use industry standard Secure Sockets Layer (SSL) encryption technology to protect your information. In addition, we have security procedures in place to protect our paper based systems and computerised databases from loss and misuse, and only allow access to them when it is absolutely necessary to do so, and then under strict guidelines as to what use may be made of the personal information contained within them.

## **Cookies**

Our website uses essential cookies to function and third party Analytics cookies like Google Analytics. Essential cookies are used to remember products added to your basket and other functions not affecting your privacy.

PLEASE NOTE: By disabling cookies our website will not be functional. When starting to browse our website you give your consent to cookies being stored on your device

## **Any questions regarding your privacy?**

If you have any questions/comments about privacy, you should use the contact form and contact us.